



The Madonna Minute

A briefing about the programs and innovations at Madonna Rehabilitation Hospital

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Madonna receives three year CARF accreditation

On April 16, 2009, six rehabilitation professionals from across the U.S. arrived at Madonna Rehabilitation Hospital to begin an intense two-day accreditation survey. Representing the Commission on Accreditation of Rehabilitation Facilities (CARF), an international rehabilitation accreditation organization, the surveyors reviewed Madonna's long term acute care hospital (LTACH), acute rehabilitation (AR), sub-acute rehabilitation (SAR) and TherapyPlus Main Campus, as well as the specialty programs for brain injury, spinal cord injury, stroke and pediatrics.

Madonna Rehabilitation Hospital earned a three year accreditation. According to the final report, "The organization demonstrates a high level of engagement and commitment to provide excellent programs and services, which are evident at all leadership and staff levels. The comprehensive programs are integrated through multiple levels of care, resulting in a model system of integrated service delivery. A person-centered philosophy is at the core of leadership and programs, which extends beyond the hospital facilities to affect the greater community."

The surveyors cited strengths in many areas. A few of these strengths are quoted as follows:

"Madonna Rehabilitation Hospital maintains experienced and highly qualified personnel who are highly dedicated and demonstrate a commitment to the core values and mission of the organization."

Interdisciplinary treatment teams exhibit professionalism, enthusiasm, and compassion, while thoroughly addressing the physical, functional, cognitive, emotional, social and spiritual needs of the persons served and their family members."

“The organization demonstrates a high level of engagement and commitment to provide excellent programs and services, which are evident at all leadership and staff levels...”

"Personnel are engaged in extensive community activities that promote health and wellness and present Madonna Rehabilitation's commitment to the life-long needs of people with disabilities."

"Nursing has established a comprehensive Pathway to Excellence program for professional growth and development, which had a positive outcome of 30 percent of its registered nurses becoming certified rehabilitation registered nurses."

The surveyors cited 13 areas of exemplary conformance, which means Madonna exceeded the standard and exhibits practice that is unique and innovative. Some of these areas include: Madonna's leadership's involvement with a variety of advocacy groups at national, state, local and program levels; Madonna's unique facility design that is healing, holistic and integrates a simulated community; the hospital's

work with the military; and extensive participation in clinical research, which fosters advancements in the field of rehabilitation.

CARF re-accredited Madonna's AR, LTACH and SAR levels of care as a Comprehensive Integrated Inpatient Rehabilitation Program

(CIIRP) for adults and the Pediatric Specialty Program. There were no recommendations. There were two areas of exemplary conformance relating to Madonna's comprehensive assistive technology program and also to the hospital's extensive participation clinical research.

CARF re-accredited Madonna's Rehabilitation Day Program as a Comprehensive Outpatient Medical Rehabilitation Program with field accreditation in Brain Injury, Spinal Cord System of Care, Stroke Specialty and the Pediatric Specialty Program, with no recommendations.

Specialty program accreditation

Brain Injury Program

CARF re-accredited Madonna's Brain Injury Program on LTACH, AR, and OP levels of care for adults and the Pediatric Specialty Program. Madonna is one of

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only eight hospitals nationally that holds inpatient accreditation in both brain injury and in pediatric programs. There were no recommendations for improvement for the Brain Injury Program and one area of exemplary conformance was noted: Madonna was commended for the extent of integration of families and support systems into the brain injury continuum of care. The persons served, families and support system are considered partners throughout the rehabilitation program, enabling carry over of therapeutic techniques at all levels of care and facilitating successful outcomes.

Spinal Cord System of Care

CARF re-accredited Madonna's Spinal Cord Injury Program on LTACH, AR, and OP levels of care for adults and pediatrics. Madonna is one of only four programs nationally to hold accreditation for both a Spinal Cord System of Care and a Pediatric Specialty Program. There was one recommendation regarding expansion of data relating to long-term positive outcomes, specifically relating to return to work or other productive activities. The program also received exemplary conformance, "The spinal cord system

of care distinguishes itself by offering abundant opportunity for persons served to try new equipment and technology throughout the continuum of care, research institute and the newly established fitness center." The CARF reviewers complimented Madonna for its adaptive sports program, peer volunteer program, and its extensive patient family education system, especially for those who use a ventilator.

Stroke Specialty Program

CARF re-accredited Madonna's Stroke Specialty Program on AR and OP levels of care for adults and the pediatric specialty program. There were no recommendations for improvement, and two areas of exemplary conformance. One noted area of exemplary practice was Madonna's extension of its stroke program to include Madonna ProActive, where adaptive exercise equipment and assistance is provided. Madonna's Stroke Program also received exemplary conformance for the home assessments performed during a patient's inpatient stay. The assessments were praised for being comprehensive and helping improve home safety and accessibility upon discharge.

Pediatric Specialty Program

CARF re-accredited Madonna's Adolescent and Children's Rehabilitation Program on AR and OP levels of care with specialty accreditation in brain injury, spinal cord injury and stroke. The surveyors made recommendations regarding expansion of sibling-sibling support, expansion of feedback from the children and adolescents served, and expansion of space to include additional play areas. The program was recognized for providing families and their support system with comprehensive information regarding school re-entry, educational opportunities and services. The surveyors also complimented Madonna for its adolescent summer camp, which provides opportunities and experiences to improve young people's independence in the community and help them prepare for adulthood.

Madonna is proud of its leadership and staff for these distinguished accreditations. As referral sources and payers, you should feel confident that your patients will receive care from an organization that has met stringent internationally accepted standards that are based upon evidence, best practice, and input from providers, as well as consumers.



Madonna
Rehabilitation Hospital

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