PATIENT SATISFACTION

AMOUNT OF THERAPY

- Rehabilitation Day Program (RDP)—an intense, coordinated outpatient program.
- Traditional Outpatient (OP)—Physical, Occupational and/or Speech Therapy 1-3 times per week. Rehabilitation Psychology available.
- Specialty Clinics and Assessments—specialized services focused on areas such as wheelchair seating and positioning, spasticity and pain management and assistive technology.

100% of people in RDP/OP with spinal cord injury rated their overall experience as excellent or good.
100% said they would “definitely” recommend Madonna to family and friends.

LENGTH OF PROGRAM

Individuals with spinal cord injury attended RDP for an average of 18.3 days.

EXPECTED OUTCOMES

While individual results vary, last year most individuals with spinal cord injury were functioning at an independent level with or without using adaptive equipment at the time of discharge.

OUTPATIENT / REHABILITATION DAY PROGRAM
LINCOLN CAMPUS

NUMBER OF PEOPLE SERVED
IN ONE OR MORE OF THE FOLLOWING AREAS

<table>
<thead>
<tr>
<th></th>
<th>RDP</th>
<th>OP</th>
</tr>
</thead>
<tbody>
<tr>
<td>Physical Therapy</td>
<td>16.2</td>
<td>4.3</td>
</tr>
<tr>
<td>Occupational Therapy</td>
<td>15</td>
<td>6.2</td>
</tr>
<tr>
<td>Speech Therapy</td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>

As appropriate, people with spinal cord injury also received recreational therapy, social work services, rehabilitation nursing, rehabilitation psychology and/or nutrition services as part of RDP.
LIFE AFTER REHABILITATION

Individuals in RDP are encouraged to participate in activities which promote community re-entry and resumption of life roles, including:

- Independent Living Skills Training
- Adaptive Sports & Recreation
- Transitions Group (community living, advocacy, adjustment)
- Work Re-Entry

FOLLOW-UP 6 MONTHS AFTER DISCHARGE

Many individuals will require intermittent outpatient therapy after their discharge from RDP. Depending upon where you live, this could occur here or in your home community. Madonna contacts people 6-12 months after inpatient discharge. Here are some of the reported outcomes:

- 23% re-hospitalized
- 37% returned to work or school
- 100% returned to participation in a wellness or other productive activity

ACCREDITATION

Madonna Rehabilitation Hospitals are accredited by CARF, the Commission on Accreditation of Rehabilitation Facilities, as an Outpatient Medical Rehabilitation Program and Spinal Cord Specialty Program.