PATIENT SATISFACTION

• Rehabilitation Day Program (RDP)—an intense, coordinated outpatient program.

• Traditional Outpatient (OP)—Physical, Occupational and/or Speech Therapy 1-3 times per week. Rehabilitation Psychology available.

• Specialty Clinics and Assessments—specialized services focused on areas such as vision, swallowing, wheelchair mobility, communication or long term follow-up.

239 PEOPLE SERVED IN ONE OR MORE OF THE FOLLOWING AREAS

LENGTH OF PROGRAM

Individuals with stroke attended RDP for an average of 18.2 days.

EXPECTED OUTCOMES

While individual results vary, last year most individuals with stroke were functioning at a modified independent level at time of discharge.

PATIENT SATISFACTION

• 93% of people in RDP/OP with stroke rated their overall experience as “excellent.”

• 100% said they would “definitely” recommend Madonna TherapyPlus to family and friends.

AMOUNT OF THERAPY

Treatment plans are designed to meet individual needs and insurance coverage. The following illustrates the average number of visits received last year:

<table>
<thead>
<tr>
<th></th>
<th>RDP</th>
<th>OP</th>
</tr>
</thead>
<tbody>
<tr>
<td>Physical Therapy</td>
<td>14.4</td>
<td>13.9</td>
</tr>
<tr>
<td>Occupational Therapy</td>
<td>15.7</td>
<td>9.7</td>
</tr>
<tr>
<td>Speech Therapy</td>
<td>14.7</td>
<td>14.1</td>
</tr>
</tbody>
</table>

As appropriate, people with stroke also received recreational therapy, social work services, rehabilitation nursing, rehabilitation psychology and/or nutrition services as part of RDP.
Many individuals will require intermittent outpatient therapy after their discharge from RDP. Depending upon where you live, this could occur here or in your home community. Madonna contacts people 6-12 months after inpatient discharge. Here are some of the reported outcomes:

- 94.2% maintaining gains
- 28.6% re-hospitalized
- 37.5% returned to work or school
- 34.3% driving or independently managing public transportation

Individuals in RDP are encouraged to participate in activities which promote community re-entry and resumption of life roles, including:

- Independent Living Skills Training
- Adaptive Sports & Recreation
- Transitions Group (community living, advocacy, adjustment)
- Work Re-Entry

Madonna Rehabilitation Hospitals are accredited by CARF, the Commission on Accreditation of Rehabilitation Facilities, as an Outpatient Medical Rehabilitation Program and Stroke Specialty Program.